

Making phone calls

Learn how to make effective phone calls in Dutch

Objectives :

The workshop focuses on:

- How do you start and end a call ?
- How do you make a telephone appointment ?
- How do you cancel or change a telephone appointment ?
- How do you take a message ?
- How do you leave a message ?
- How do you ask to repeat ?
- How do you make a complaint ?
- How do you apologise?

Suitable for:

Anyone of Berlitz level 4 who wants to make fluent phone calls

What can you expect?

- More confidence when making phone calls
- More fluency and accuracy in phone calls
- Practical telephone language skills



Format :

2 full days of intensive and private training

Price

875 €